

Carlo M. Govia

501 N. Clinton Street Unit 3404 Chicago, Illinois 60654

312.648.4288 carlo@tapspaces.com

OBJECTIVE

Desire an executive level role in the non-for-profit sector. This will leverage a blend of experiences as a COO/CFO, consultant entrepreneur, and lecturer. Demonstrated ability to work cross-functionally to develop and execute strategies to boost performance.

PROFESSIONAL EXPERIENCE

University of Illinois Chicago School of Public Health, Chicago IL
Lecturer and Director of Master of Public Health On-line Program

2013 – Present

Lecturer - Practice Concentration

Primary courses include management principles for leading public health organizations, finance and budget concepts in healthcare and public health organizations, strategy development and strategic planning in the public sector, and policy analysis for public health organizations.

Secondary courses include The United States Healthcare System, Public Health Informatics Evaluation and Project Management, and Public Health Systems, Community Health Methods, and Management.

Director of Master of Public Health On-line Program

2019 --

Present Responsible for leading the overall operations of the program with a cohort of 40 students and reporting program status to the Executive Director of the Health Policy and Administration (HPA) division.

- Supervise and direct the Academic Advisor responsible for the daily administration of the program and advising students on academic requirements to successfully complete the program.
- Faculty advisor to the cohort advising students on academic performance and program concentration selection.
- Collaborate with marketing team to develop and deploy marketing program across digital and traditional platforms.
- Organize and deliver program presentations at annual recruiting events both in-person and virtual.

Consulting Project

2018—2019

- Lead subject matter expert for out-patient strategy on HPA project team that assisted the executive team to develop and secure Board approval for the Impact 2020 Strategic Plan for the Cook County Health & Hospital System. A key change was to reduce in-patient services by -30% and increase out-patient services by 40%.

Cook County Health & Hospital System Chicago, IL

2010 – 2012

Consultant - Director of Business Development

Led a team with a \$500k budget to implement an outsourced outpatient healthcare service delivery model.

- Identified and contracted with 7 community hospitals and 37 Federally Qualified Health Centers to formally outsource their services to CCHHS.
- Developed financial analysis to identify \$70M to support the effort.
- Organized the roadshow and assisted the CEO presenting the newly adopted strategic plan to key external stakeholders including hospital systems, FQHCs, Mayors, State and local legislators, community-based organizations, and churches.

- Appointed the official representative for the CCHHS CEO on the executive board developing the first Accountable Care Organization (ACO) in the Illinois Medical District. Responsible for representing the CCHHS interest and the impact on its \$800M budget as a member of the ACO.

Chicago Department of Public Health Chicago, IL

2006 - 2010

3rd largest Public Health Department in the US with revenues of \$200M and 1,200 employees.

CFO

- Eliminated \$20M deficit in 9 months and stopped the annual return of \$10M in unspent grant funding.
- Recovered one-time revenues of \$17M from 48 months of backlogged Federal matching funds and increased annual reoccurring revenues by \$5M.
- Improved Medicaid backlog-billing to 1 day from over 36 months for improved revenue-cycle cash flow.
- Negotiated and implemented the \$13M Electronic Medical Record (EMR) system for 7 FQHCs and 12 mental health centers on-time in 12 months and on project budget.
- Reduced annual IT maintenance and security cost by 65% utilizing a secure cloud-based environment.
- Reorganized and streamlined the department and reduced staff by 25%.
- Reduced the annual department budget process from over 120 days to 30 days department wide.
- Reengineered the grant award process for the \$45M Rayan White HIV-AIDS outreach program. Reduced the grant award contracts processing cycle-time from 12 months to 2 months for 130 community-based organizations.
- Realigned the \$20M Emergency Preparedness budget for more efficient project budgeting. Replaced the obsolete semi-automated syndromic surveillance system with a new electronic automated system.
- Led the department through the \$7M transformation initiative Project Focus to transform the department into a 21st century public health department. The project focused on three key improvement areas:
 - People – retrain and reskill 1200 personnel to work in a fully automated environment
 - Process – document and reengineer over 1700 operational processes for an automated environment
 - Technology – replace obsolete and disparate technology with an integrated technology platform that automated front-line program functions and back office administrative functions.

Capgemini US LLC Chicago, IL

2005 - 2006

Senior Manager

Led a project team of 7 client personnel and 14 consultants to develop eCommerce supplier collaboration for apparel and personal care supply chain across 7 domestic and international business units.

Accenture Chicago, IL

1998 - 2002

Manager

Led a project team of 20 consultants in a global technology platform integration and change management initiative for Dow Chemical with a project budget of \$20M.

EDUCATION

Master of Business Administration, Strategic Management and Finance - **University of Chicago Booth School of Business**, Chicago, IL.

2002 - 2004

Master of Arts, International Relations/Political Economy - **Northeastern Illinois University**, Chicago, IL

1991 – 1993

Bachelor of Arts, Public Administration - **Northeastern Illinois University**, Chicago IL
Cum Laude

1990 - 1991

ORGANIZATIONS

Rebuilding Together Chicago – Past Board President and Current At-Large Board Member.
PMI Institute - Project Management Professional
Member of the American Public Health Association

1992 to Present
2005 to Present
2013 to Present